

# CAPABILITIES



*Healthcare Public Safety & Security  
Consultants*

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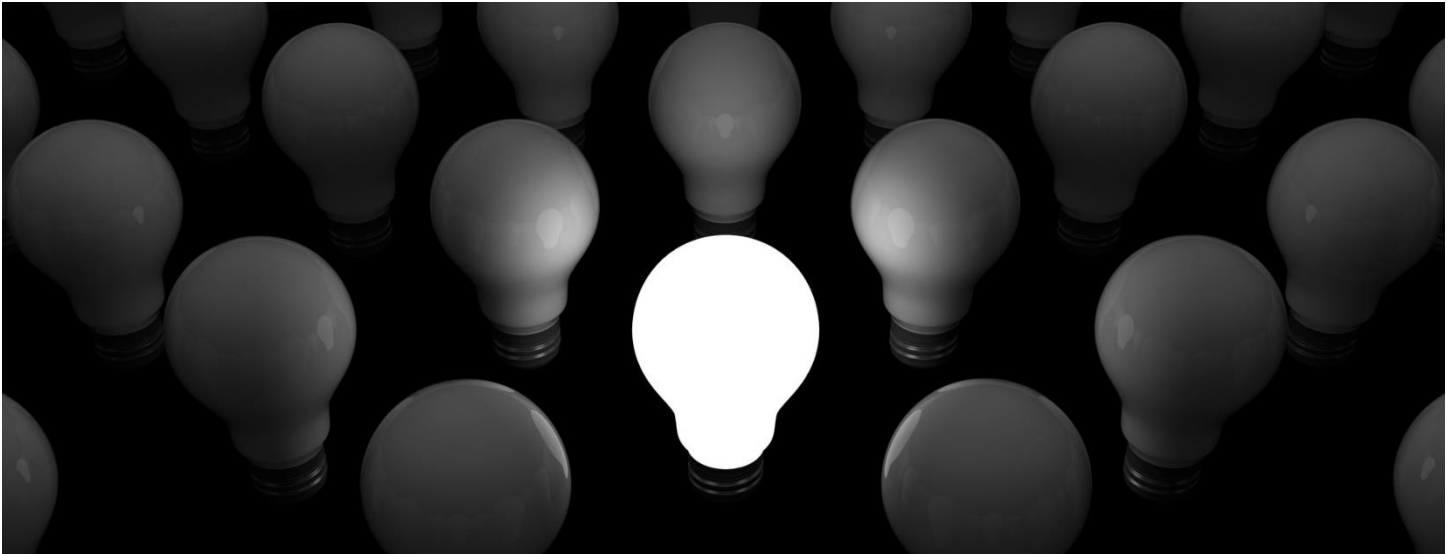
We focus on organizational development and coaching services to include culture, operations, strategy, and performance improvement.

*Our extensive healthcare background and ability to tailor to each customer's unique environment, culture, and goals sets us apart from others.*

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# ABOUT US

We have a 20+ year history working in healthcare facilities with backgrounds in quality management, risk management, life safety, environmental safety, emergency preparedness, and public safety. We provide consulting services assessing the facility's current state and provide recommendations and best practices to develop or enhance your program. We provide both short and long-term strategies to reduce risk and improve the safety climate. Our resources align with The Joint Commission, DNV, NIOSH/ OSHA, NFPA/ Life Safety regulations and surveys.



## Who We Serve

We provide healthcare security consulting services to a wide array of sites such as hospitals, free-standing centers, offices, and warehouses. We typically collaborate with Facility Administrators, Security, Safety, Risk, and Plant Operations personnel.

## Service Expertise

- **Assessments:** Security Vulnerability, Job Safety, Active Shooter, Infant/ Pediatric, Medication Security, Workplace Violence, Security Controls
- **Governance/ Leadership:** Risk Profile, Strategy Development, Committee/ Teams enhancement, Employee/ Physician engagement
- **Policy & Procedures:** Management/ Master Plan, Facility Policies, Standard Operating Procedures/ Post Orders
- **Training/ Education:** New Hire, Refresher, Board, Workplace Violence, Infant/ Pediatric, Medication Security, Active Shooter
- **Program Development:** High Risk Population, Asset Protection, Disaster Prevention, Crime Prevention Through Environmental Design (CPTED), Information Protection
- **Staffing Utilization:** Performance, Resource Utilization (FTE & Skill mix), Job Description
- **Technology:** Design, Implementation & Planning, Operations
- **Regulatory/ Legal:** State/ Federal Regulations (CMS, TJC, DNV, OSHA, NIOSH, etc.), Site Visits and Case Assessment, Case Advise, and Testimony

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# SOLUTIONS

## CONSULTING, COACHING, & TRAINING

Our services are customized to meet the specific needs of each client. We work collaboratively throughout the entire process and guarantee measurable results. Whether you request a comprehensive or a focused review we can meet your needs. We have the capability to develop 1-year, 3-year, or 5-year strategic plans for your facility to anticipate operational resources and costs. We utilize a post-modernistic coach approach utilizing strategic formulation coupled with cognitive-behavior (CBT), appreciative inquiry (AI) and action research to help you transform and develop your program and facility.

## FOCUSED REVIEWS

Do you have a project or idea that you'd love to bring to life? We provide clients with a wide range of expertise to assist them achieve success. We have successfully implemented various programs such as Active Shooter, Infant/ Pediatric Security, Medication Security, Asset Security, Visitor Management, and Technology implementation. We have a wide array of resources that provide a holistic view of a healthcare safety and security program.

## EMERGING INNOVATIONS

We keep an eye on emerging innovations in the healthcare security industry, so you don't have to. We will interview manufacturers and vendors and gather information and specific product details to determine benefits, impacts, costs, and integration solutions.



### Strategize

We collaborate with you to devise a strategy or course of action that meets your goals and culture



### Consult/ Coach

We provide specialty services to provide solutions/ options security programs and coach managers to become more effective



### Operations

We look at the inner workings of your program to find efficiencies and performance improvement opportunities

# SERVICES

Our roots are in healthcare, regulatory compliance, and safety. Our focus on human behaviors such as customer service, training, collaboration, and teamwork ensures that your culture supports and sustains performance improvement efforts.








***We develop and convey how physical security impacts every patient, employee, physician, contractor, and visitor and is an essential component of critical company initiatives such as patient experience and employee/ physician engagement.***

We offer **hourly, daily, and weekly consultation** services (**virtual and onsite**) to our clients. We will consider price to value and packaging pricing, if requested.

The benefits for consultants include:

- ✓ Providing the right expertise
- ✓ Ability to identify problems whereas employees are too close to a problem
- ✓ Supplement existing staff/ resources
- ✓ Act as a catalyst for change
- ✓ Provide much needed objectivity/ fresh viewpoint
- ✓ Teach needed skills
- ✓ Do the “work”, such as assessments
- ✓ Provide innovative creative ideas
- ✓ Create/ revise a new program
- ✓ Influence people

**Call us** to find out more about our consulting rates

-  Gather background information on your current program. Includes interviews, committee observations, and document review.
-  Conduct interviews (environmental and cultural)
-  Review key performance indicators, identify best practices and performance improvement areas
-  Develop a written assessment report with findings, risks, and recommended action plan
-  Provide template forms, checklists, and training
-  Conduct a debrief discussion to review findings
-  Conduct follow-up consults to answer any additional questions/ concerns

6-mo. Online Access

**\$500**

Unlimited member access to online tools and resources

1-yr. Online Access

**\$800**

Free community crime report and facility comparison

2-yr. Online Access

**\$1,500**

2 free community crime reports and facility comparison

\*Online access prices subject to change

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# MEMBERS BENEFITS

Facilities that subscribe to our monthly, annual, or 2-year membership will receive a free comprehensive facility risk assessment and community risk comparison. In addition, members will receive free access to best practice industry tools and resources such as assessments, checklists, program toolkits, policy templates, education templates, and training flyers.

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## Assessment, Checklists, Toolkits, Forms



- ✓ ASHER Assessment & Program Toolkit
- ✓ Facility Risk Assessment
- ✓ Job Hazards Assessment
- ✓ Metal Detector Worksheet
- ✓ Infant Security Risk Assessment
- ✓ Security Sensitive Areas Assessment
- ✓ Violence Prevention Climate Survey
- ✓ Workplace Violence Prevention Toolkit

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## Policies & Procedures

- ✓ Active Shooter/ Hostile Event Response
- ✓ Chain of Custody
- ✓ Forensic Patient Management
- ✓ Infant Security Program
- ✓ Pediatric Security Program
- ✓ Search & Seizure
- ✓ Security Management Master Plan
- ✓ Use of Force
- ✓ Workplace Violence Prevention Plan
- ✓ Standard Operating Procedures



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## Education/ Training & Flyers



- ✓ New Employee Orientation
- ✓ Annual Security Refresher Training
- ✓ Annual Board Presentation
- ✓ Workplace Violence Prevention
- ✓ Infant/ Pediatric Security
- ✓ Active Shooter/ Hostile Event Response
- ✓ Medication Security/ Diversion
- ✓ Cash Handling
- ✓ Parking Safety
- ✓ Working late or alone